

# MEDICATION REFILLS

Medications are dispensed or obtained by prescription. To obtain a refill of medication, please give our office a call during regular business hours or fill out our prescription refill request form on our website.

Please allow 24 business hours' notice for medication refill requests.

If the patient has not been seen within a year of their last visit, a re-examination will need to be performed before the medication can be refilled.

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## HOW DO I REQUEST REFILLS?

You can request refills by:

- Filling out our medication refill request form on our website:  
<https://animalvisionseattle.com/medication-refills/>
- Calling or texting our office directly at 425-307-6020
- Sending us an email to: [reception@animalvisionseattle.com](mailto:reception@animalvisionseattle.com)



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## WHERE CAN I PICK UP MY REFILL?

You may pick up most medications from our office. **Many medications can be called into your local pharmacy (prices may vary).** If you are calling for a refill to be picked up at your pharmacy, **please have the name and telephone number of your pharmacy available.**

### Compounded Medication:

Many compounded medications (i.e. Tacrolimus, Cyclosporin, EDTA) can be purchased at Animal Vision Center or through a compounding pharmacy. Please refer to our Compounded Medication handout for more information.

### Compounding Pharmacies:

These pharmacies ship medication directly to your home address:

- Stokes Pharmacy (New Jersey) 800-754-5222
- Cascade Specialty Pharmacy (Poulsbo, WA) 360-779-2737
- Wedgewood Pharmacy (New Jersey) 800-331-8272
- Chewy Pharmacy 877-977-3879

If you prefer going through a compounding pharmacy not listed here, please call them directly to confirm that they are selling your pet's specific medication strength and base. If so, we would be happy to forward a prescription to your chosen pharmacy.

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## Wanting to Get Your Refill Through Chewy?

You will need to set up an account to purchase medication. Once created, simply search for the medication and add it to your cart. At Checkout, enter your pet's information and be sure to list Animal Vision Center as the vet. Chewy will then reach out to us for approval. Once approved, Chewy will notify you directly.

## Wanting to Get Your Refill Through Your Primary Vet?

Veterinary hospitals do not act as pharmacies to fill prescriptions from other providers. In rare cases will a prescriptions be able to be processed through this method.

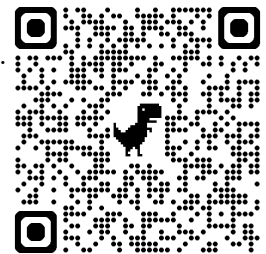
## Over the Counter Medication:

Sodium Chloride and lubricating eye drops/ointments can be purchased over the counter (without a doctor's prescription) at most human pharmacies or online (i.e. Amazon, Chewy).

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## Medication Coupons:

For price matching and medication coupons, please visit [GoodRx.com](https://www.GoodRx.com). These coupons can be taken to your local pharmacy when purchasing medication. For more information, see the FAQ page on their website.



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**Due to federal law, medications dispensed by Animal Vision Center, LLC in Mountlake Terrace, WA, cannot be returned and/or refunded under any circumstances.**